



DIGITAL TRANSFORMS PHYSICAL



G2 Winter 2023 Comparison Report

for Application Lifecycle
Management Platforms

Find out why our users love Codebeamer and
how we stack up against competitors!



About PTC

(NASDAQ:PTC)

PTC enables global manufacturers to realize double-digit impact with software solutions that enable them to accelerate product and service innovation, improve operational efficiency, and increase workforce productivity.

In combination with an extensive partner network, PTC provides customers flexibility in how its technology can be deployed to drive digital transformation - on-premises, in the cloud, or via its pure SaaS platform. At PTC, we don't just imagine a better world, we enable it.

About PTC's Codebeamer Technology

Codebeamer is an Application Lifecycle Management (ALM) platform with unique configurability and product line configuration capabilities.

Codebeamer X is an integrated Engineering Lifecycle Management (ELM) platform for life sciences companies with regulatory process & compliance support.

To learn more, visit us at intland.com. Follow us on [LinkedIn](#) and [Facebook](#).



About G2

G2 is the world's largest tech marketplace where business can discover, review, and compare the technology they need to operate in a digital market environment.

As a leading review site, G2 is trusted source of practical information on software tools from their actual users, providing immense value to organizations looking to invest in technology solutions.

G2 is used by more than 60 million people every year to read and write authentic peer advice about more than 100,000 software products and professional services. G2's review count is over the 2,000,000 mark, with all reviews being unfiltered, unbiased, and 100% validated to be written by actual users.

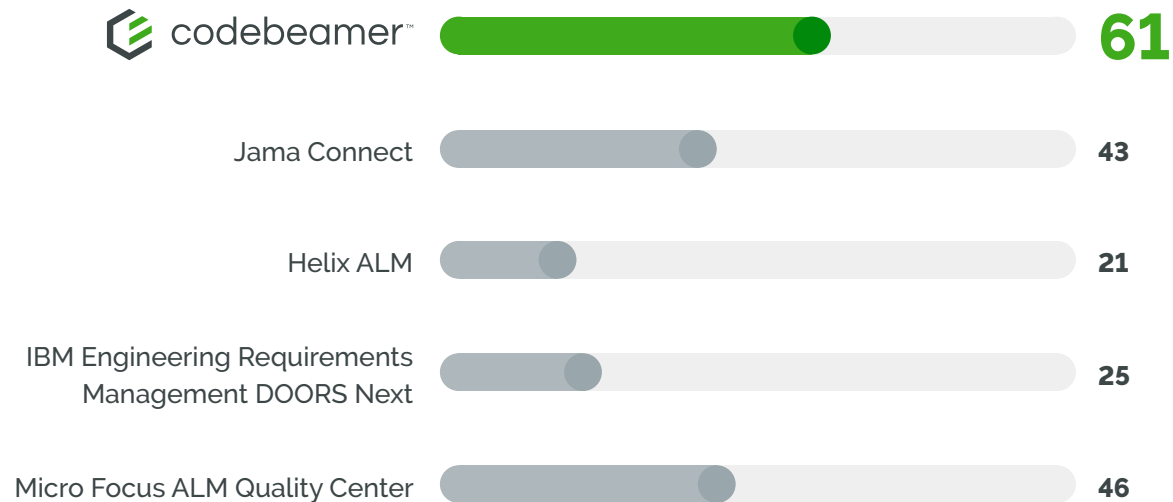
Users on G2 are providing honest reviews on the Application Lifecycle Management tools they use – and their positive feedback has earned us a valuable position among our top competitors. Find out why users love us, and how your team could benefit from using **Codebeamer!**



Why Codebeamer?

Codebeamer stands out from the crowd in a number of ways – and that's not according to us, but our users! 94,4 % of our users rated Codebeamer 4 or 5 stars. Our customers satisfaction scores say it all:

Customer satisfaction score



Wondering why users love us so much? Here are the top reasons:

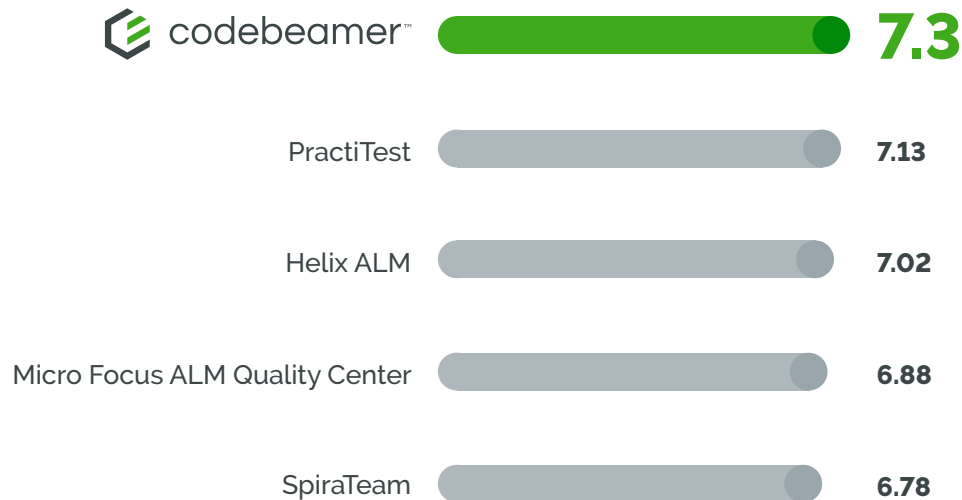


How we stack up against competitors

Comparison: Ease of Setup

Looking to streamline the deployment of Application Lifecycle Management in your organization? Choose a platform with a high Implementation score! The Implementation score is calculated by an intelligent algorithm that factors in user satisfaction ratings for a number of questions related to tool implementation.

ALM Software Suites Implementation Index ▶



What our users think — what do they like best?

“The overall flexibility of the tool has been critical to deploying our existing policies and procedures.” ▶

— Verified User in Design, Small-Business

“Codebeamer has putting requirements, testing, development, etc. Into one project management. With good traceability matrix, simple and efficient UI, friendly curve, easier approval process.” ▶

— yubo I., System Engineer, Mid-Market

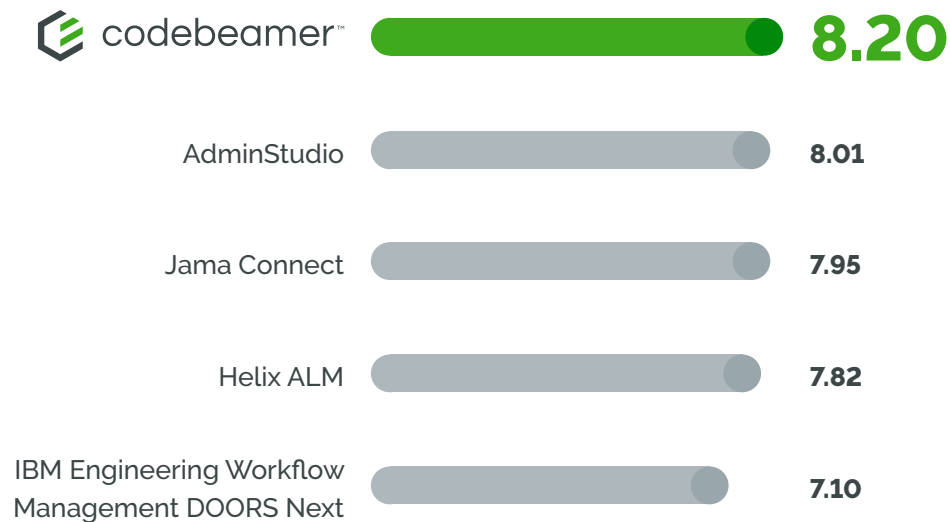
“One of the best Application Lifetime Management Service. [...] I like that it gives user the one stoop solution to get their applications checked from testing till the release. I have used Codebeamer and am a great fan of it.” ▶

— Vijay K., Small -Business

Comparison: Relationship with vendor

When you start using **Codebeamer**, you're not just buying an ALM tool – You're becoming a part of PTC's extended family. We value the relationship we have with our customers, and that's reflected in our Relationship score! This index is a composite aggregate of three rankings: ease of doing business with, quality of support, and likelihood to recommend.

Relationship Score ▶



What our users think — what do they like best?

“Good and professional support. Easy linking between requirements, library function, templates. Configuration diagram view.” ▶

— Tönn A., Team lead, Mid-Market

“Codebeamer is a comprehensive solution for requirements management, testing and traceability. [...] Codebeamer is powerful and flexible. We can customize and configure our projects to capture exactly the data we need and align with our existing processes and workflows. Codebeamer lets us easily show traceability between requirements specification, test runs, risk items, and releases.” ▶

— Justin S., Software Validation Manager, Mid-Market

“The configurability of the tool. The traceability between modules. [...] Very configurable tools to meet most of our needs. Customer support is usually very fast.” ▶

— Verified User in Medical Devices, Mid-Market

Codebeamer User Ratings

Relationship with vendor:

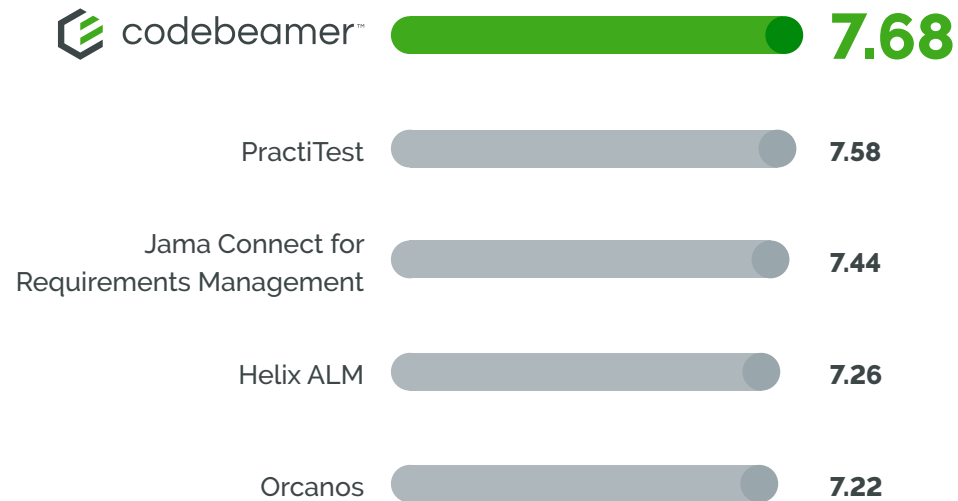
82%

Average: 76%

Comparison: Quality of support

Our utmost goal is to help our customers realize value with our products. The result? As evidenced by user reviews, customers are highly satisfied with the quality of support that **PTC's Codebeamer technology** provides.

Quality of support ▶



What our users think — what do they like best?

“For the first instance, I had in house training. The training material, trainer expertise, and overall training workflow was best and easy to understand. Now I am using CB for most of the project work which includes all the aspect.” ▶

— Verified User in Automotive, Enterprise

“Stable and quick. [...] provide all you need in order to comply with aspic” ▶

— Peretz b., QA manager, Mid-Market

“Codebeamer is my one-stop-shop. [...] I love the fluidity of Codebeamer and the ability to modify almost every aspect to suit our needs. Exporting is a neat feature as well. It makes documentation so much easier.” ▶

— Verified User in Medical Devices, Mid-Market

Codebeamer User Ratings

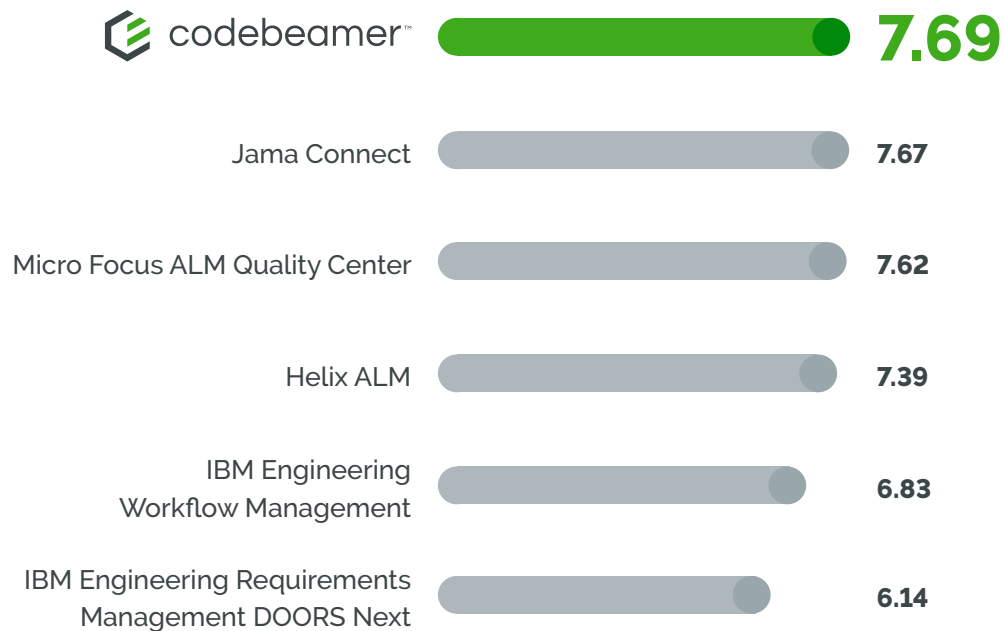
Likelihood to Recommend:



Comparison: Usability

The time, effort, and costs you save using an ALM platform eventually all come down to increased efficiency for your teams. That's why usability is crucial. For optimal ROI, use an Application Lifecycle Management platform that offers outstanding usability! G2's Usability score considers user feedback data for ease of use, administration, and adoption to provide a composite score.

Usability Score ▶



What our users think — what do they like best?

“Easy Learning Curve. [...] I found Codebeamer easy to learn and use.” ▶

— Dawn Mason M., Staff Engineer, Small -Business

“Intuitive userface with rapid and strong changes. [...] The layout and useability of Codebeamer interface is so easy to understand, it's almost predictable.” ▶

— Verified User in Medical Devices, Small -Business

“Easy to Use and customizable Tool.” ▶

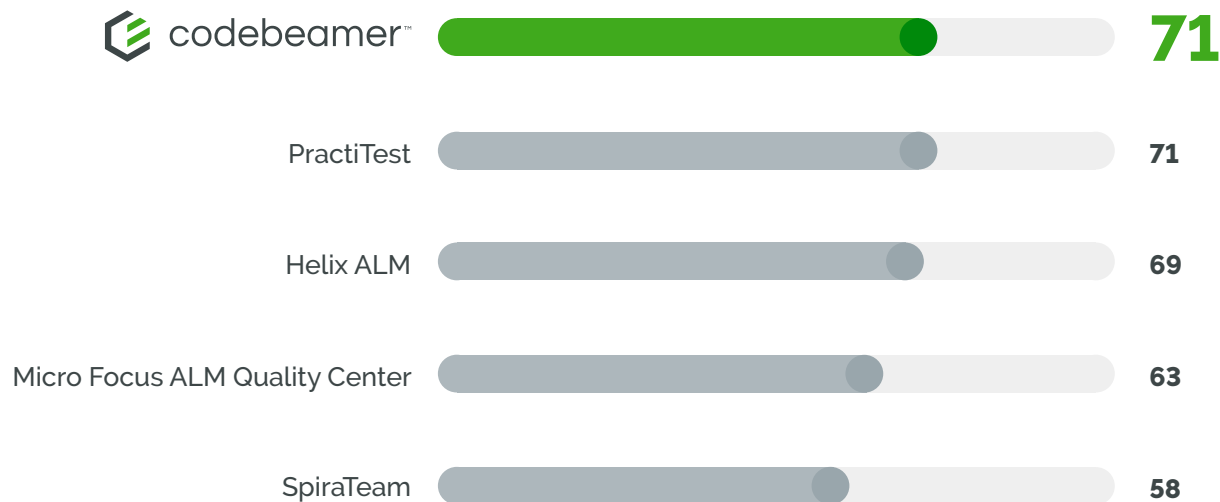
— Eugene C., Softwareentwickler, Mid-Market



G2 Grid® Report for ALM Software Suites

Overall, G2's Grid® Report for ALM Software Suites ranks Codebeamer a Leader, placing us ahead of most competitors' In their unbiased reviews, the vast majority of our users state that Codebeamer met their requirements, and they are likely to recommend it to others. Users highly value their relationship with PTC and the support they get from us, and praise the usability of our product in clear terms. All in all, Codebeamer does great in terms of customer satisfaction – what more could we ask for!

Grid® Scores for ALM Software Suites ▶



Why all this love for Codebeamer?

As evidenced by all these 5-star reviews, **Codebeamer** is a one of the go-to Application Lifecycle Management platform for innovation leader around the world. Users love **Codebeamer** for its easy setup, great usability, top-notch support, and outstanding capabilities. Find out why your team will love it too!

Try **Codebeamer** free for 30 days – no strings attached:

[Start trial](#)



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